

## SPEAKER'S BIO



## D. SCOTT BLAKE DEPUTY DIRECTOR, FIELD OPERATIONS FEDERAL MEDIATION AND CONCILIATION SERVICE

D. Scott Blake is the Deputy Director for Field Operations for the Federal Mediation and Conciliation Service, appointed by Director Nominee Richard Giacolone. He has previously served as the Regional Director for the Federal Mediation and Conciliation Service (FMCS) Philadelphia Region since 1995. In this position, Mr. Blake was tasked with providing mediators for collective bargaining mediation, grievance mediation, outreach and relationship and development training. The regional office is responsible for six field offices covering locations in Pennsylvania, New York, Vermont, New Jersey, Delaware, Maryland, Virginia, Washington, D.C. and West Virginia. His responsibilities include national office sup-port services and the needs of FMCS frontline mediators, making the best use of mediation services, cost-saving technologies for improved service delivery, customer care, training, out-reach, and special projects.

Mr. Blake has been at the forefront of the Agency's efforts to engage, inform and educate prospective customers, stakeholders and interested parties with new technologies and innovative outreach programs. He has helped lead successful training efforts for new FMCS mediators as well as for peers in mediation services in Federal, state and local government units. In addition, he has represented the Agency in international training efforts in Okinawa, Venezuela, Brazil, South Korea, and Japan. He has been a consistent recipient of performance awards in recognition of his work including the FMCS Director's Award, the Agency's highest honor. He has been awarded the Office of Personnel Management's National Chairperson the Year and the Burlington County College Hall of Fame.

Mr. Blake began his FMCS career as a Commissioner in 1972. As a Commissioner and Field Mediator for FMCS, he has trained and successfully facilitated parties in relationship-by-objectives techniques, steward-supervisor skills development, labor-management committees, interest-based problem-solving and modified traditional bargaining in sectors of the economy ranging from manufacturing, public sector, and academia. Mr. Blake was a regional preventive mediation coordinator responsible for the training skills development of mediators that assisted the labor and management community in efforts to improve relations at all levels.

Mr. Blake has presented at numerous national and regional conferences on conflict related topics including, conflict resolution skills, and interest-based problem-solving. He manages one of the largest FMCS co-sponsored arbitration programs in the country. He has been a member of the FMCS Grants review board and is also a member of the FMCS Arbitration Review Board.

Since attending Burlington County College, (A.S. – system and design) and Ryder University (B.S. – industrial relations) he has continued to afford programs with the Office of Personnel's Senior Leadership Development programs.